

PLEASE TAKE THE FOLLOWING INTO CONSIDERATION

- The final number of guests needs to be known prior to the reservation;
- If there are food allergies or special needs, we would like to hear prior to your visit so we can take these into account;
- To ensure your group receives the service required and are not kept from enjoying the company invited, our service starts when the group is complete;
- Reservations: if the guest has not arrived within fifteen minutes after the reserved time then De Maaskantine can consider the reservation to have been canceled.
- No-show: in case of a no-show the customer is in all instances held to pay the reservation value;
- To the extent The Uniform Conditions for the Hotel and Catering Industry (UVH).
- Click here for more info: <https://www.khn.nl/tools/uniforme-voorwaarden-ho-reca-engels>

COVID-19:

- Your reservation is final after confirmation. We try to respond within 24 hours;
- We ask that you remain seated during your visit;
- If you have any questions, please wait for your waitress to reach your table;
- If you have any of the following symptoms, we ask that you reschedule your visit or enjoy our take-out service:
 - :: runny nose
 - :: a cold
 - :: coughing
 - :: shortness of breath or trouble breathing
 - :: a fever
- We ask that our guest act responsibly and in accordance with the Covid-19 guidelines provided by the [RIVM](#) and [KHN](#).

FOR YOUR AND OUR SAFETY DE MAASKANTINE STAFF WILL WORK BY THE FOLLOWING RULES:

- Staff members who have symptoms or feel unwell will not work;
- Tables and chairs will be disinfected after every use;
- Toilets will be cleaned regularly;
- Workspaces will be disinfected regularly;
- We will offer various methods of disinfectant for our guests.